

Shipping Policy

- 1.** You will be responsible for paying for your own shipping costs for your items. Shipping fee depending on where you live.
- 2.** Please allow up to **one business days** for your order to process and ship. Once the order has shipped please allow up to **24 hours for updates to reflect on your tracking number.**
- 3.** Orders are shipped via Pos Malaysia. International orders are sent through Flexipack.
- 4.** We are not responsible for any delays in transit times caused by our shipping providers. Please allow the appropriate time for your package to arrive. Expect delays during peak times, such as holidays and during extreme weather conditions. We are not responsible delayed shipments, so we recommend you order with ample time for your order to arrive.
- 5.** We are not responsible for any shipments lost by our shipping carriers. Any efforts to remedy will be in good faith.
- 6.** We are not responsible for packages that are deemed undeliverable by the shipping carriers. A package can be undeliverable if the recipient refuses to accept the shipment, if the recipient's place of business is closed, the recipient's address cannot be located, the address is not in an area serviced by the shipping providers or no appropriate person was available to accept the shipment at a delivery location on the initial delivery attempts or reattempts.
- 7.** If your package is returned, you are responsible for any postage incurred (for the package being returned) and postage to reship your package.